



TERMS AND CONDITIONS OF SALE FOR OZI PRODUCTS AND SERVICES	
1	GENERAL
1.1	OZI has the right to cancel any order that; violates any registered trademarks or intellectual rights, uses offensive or discriminatory language, celebrity names, any references to violence, or any material that ozi does not want to place on our products.
1.2	All proposals, quotes or orders admitted may be used by OZI in their advertising material in any means of communication without payment of author's royalties which are waived in accepting these conditions.
1.3	I handover without charge or considerations my rights of portrayal or image to OZI.
1.4	The designs ordered are based on the fabrics and colours previously seen and accepted by the client. Refunds for colour variation are not permitted (see refunds)
1.5	As some of the product designs are made via the internet, and colour may vary from different computer screens, OZI will adhere as much as possible to the specifications made by the client, however variations in colour may exist for the above mentioned reasons. Refunds for colour variations are not permitted.(see refunds)
2	ORDERS
2.1	OZI will work with the client in creating an order where all the clients' specifications are reflected. These include features such as; design, colours, logos, sponsoring, sizes, quantities and prices agreed by the client.
2.2	Once the client has confirmed their order, the sale of products and services form provided by OZI must be revised and confirmed by the client.
2.3	It shall be the client's responsibility to notify OZI of any changes or modifications in the order.
2.4	Once the sale of products and services form has been revised and confirmed by the client, it should be signed and handed in to OZI personally, via fax or email.
2.5	It shall be the client's responsibility to provide OZI with any logo or sponsoring artwork, font etc.. required by the client for their order. This artwork must be given to OZI in the best possible quality as this may affect the quality of the final product.
2.6	An order will be carried out by OZI only when the client has paid the confirmation payment of 50% of the total (with the exception of any previous agreement established between OZI and the client)
2.7	In the case of orders considered 'replacements' the client must pay the total amount of the order. (with the exception of any previous agreement established between OZI and the client)
2.8	Period of order delivery is established between 5 to 7 weeks. This period may be extended due to circumstances beyond OZI's control, such as strikes, bank holidays etc..
2.9	Cancelations or modifications will not be permitted once the order has been accepted.
3	PAYMENT
3.1	50% of the total amount of the order must be paid by the client as a deposit and sign of confirmation of such order. The client must pay the remaining payment when the goods have been delivered to the client, unless previous agreement established between OZI and the client, this agreement shall be reflected in the sale of products and services form.
3.2	The client may make payments in cash, bank transfer or bank deposit.
3.3	When payment is being made, the client must make sure the payment includes the following details; the name of the club, company or person in charge of the order and the amount paid. Once payment has been done, the client must send OZI the payment slip, they can do this personally, via fax or via email.
4	PRICES
4.1	OZI prices may be subject to changes or modifications without prior notice.
4.2	All quotes given to clients are valid for a period of 2 months, after which OZI may change or modify them.
5	TRANSPORT / DELIVERY
5.1	For those orders in the island of Gran Canaria, it shall be the clients responsibility to pick up their order at the OZI location. (with the exception of any previous agreement established between OZI and the client)

5.2	The sending of goods shall be COD (cash on delivery) via postal service or any other transport means that the client specifies. (with the exception of any previous agreement established between OZI and the client)
6	LOGOS / SPONSORING / FONTS / SEW ONS / EMBROIDERY
6.1	The client will provide OZI with as much information as possible in relation with their specifications of artwork. It shall be the client's responsibility to provide OZI with any logo or sponsoring artwork, font etc.. required by the client for their order in top quality format as this may affect the quality of the final product. We work with the following formats JPG, GIF, BMP, PSD, PNG, TIFF, PDF
6.2	All embroidery work includes a set up fee for logo artwork. This fee is only paid once by the client. The amount of this fee will depend on the size of the embroidered artwork.
7	MINIMUM QUANTITIES
	For custom made clothing, the minimum quantity for an order is 36. The minimum quantity for custom made basketballs is 150, which may consist in different sizes.
8	OZI LOGO
8.1	All OZI products have the following small logo  and the following label  , OZI's symbol for quality, guarantee and registered trademark.
9	REFUNDS
9.1	Without exception, we do NOT give any refunds for used, damaged, or stained goods.
9.2	OZI is not responsible for any variation, wear and tear, fading or decolouring caused by treatment to such products beyond our control. OZI is in no way responsible for the wear and tear in the products that have been given an improper use.
9.3	As some of the product designs are made via the internet, and colour may vary from different computer screens, OZI will adhere as much as possible to the specifications made by the client, however variations in colour may exist for the above mentioned reasons. Refunds for colour variations are not permitted.
9.4	Exchanges will be accepted exclusively under the following reasons: a) Error by OZI in size or quantity delivered. b) Manufacture Fault caused by an error made by OZI In these cases, transport costs to and from the client will be covered by OZI.
9.5	Any other 'exchanges' of goods will be sent to and from OZI by the client and paid by the client.
10	SAMPLES
10.1	If a client requests a sample of an OZI product in stock or if they require a sample to be manufactured especially for the client, the client shall pay for such samples.
10.2	If the sample has been paid for and the order has been confirmed, the amount paid will be discounted from the total order. If the client makes the order but has not yet paid for the sample, it will be charged to the client.
10.3	If the client does not make the order but has paid the sample, OZI will refund the total amount paid to the client.
10.4	A refund will NOT be paid if the client returns the sample in poor condition.

In agreement, both parties sign these terms and conditions, written over two pages.

Signature and Ozi Sport Stamp

Signature, ID number and Date